



Division of Investigation (DOI) was established by the Legislature in 1961 to provide centralized investigative services for the various regulatory boards, bureaus, programs, committees, and commissions within DCA. Section 830.3(a) of the California Penal Code designates DOI investigators as sworn peace officers, who perform a full range of peace officer duties and responsibilities, including:

- Conducting investigations on complaints relating to suspected violations of the Business and Professions Code, Health and Safety Code and other applicable statutes.
- Locating and interviewing accused persons, witnesses and analyzing their statements.
- Examining records, gathering evidence, reporting facts, making arrests, submitting criminal complaints and issuing misdemeanor citations.
- Writing and serving search warrants.

DIVISION OF INVESTIGATION

HEADQUARTERS

Office of the Chief: (916) 515-5100

Enforcement Administrative Staff: (916) 515-5100

Special Operations Unit: (916) 515-5111

NORTHERN AREA

Northern Area Commander
(916) 515-5151

Central Valley Field Office
(Fresno)
(559) 244-4931

Hayward Field Office
(510) 888-7072

Sacramento Field Office
(916) 515-5151

SOUTHERN AREA

Southern Area Commander
(818) 885-2004

Chatsworth Field Office
(818) 885-2000

Lakewood Field Office
(562) 938-7635

Ontario Field Office
(909) 390-3542

San Diego Field Office
(858) 637-7120



IS YOUR SERVICE PROVIDER LICENSED?

The Division of Investigation and Department of Consumer Affairs is here to protect consumers and combat illegal unlicensed business activity. Don't take the chance. Check the license before you hire.



DIVISION OF INVESTIGATION



INTEGRITY, SERVICE & EXCELLENCE



MISSION

To provide law enforcement investigative services, in order to protect California consumers and licensees by effectively and efficiently enforcing laws, regulations and professional standards.

WHO WE ARE

The State of California's Law Enforcement Branch for Consumer Protection.

WHAT WE DO:

- Prescription/Medical Narcotics Enforcement
- Illegal Practice of Medicine
- Wrongful Death
- Patient Abuse
- Identity Theft
- Sexual Misconduct
- Unlicensed Activity
- False Advertising
- Incompetence
- Computer Forensics
- Fraud
- Underground Economy
- Assault

HOW WE DO IT:

- Criminal/Administrative Investigations
- Gathering Intelligence
- Sting Operations
- Undercover Operations
- Making Arrests
- Assist Allied Law Enforcement Agencies
- Business & Professions Code Expertise
- Execute Subpoenas/Search Warrants
- Issue Misdemeanors & Citations



INTEGRITY, SERVICE & EXCELLENCE

- DOI works in conjunction with DCA licensing boards and bureaus to better serve the public.
- DOI provides investigative knowledge and resources to the various components of DCA.
- DOI assists DCA boards and bureaus in developing an investigative process to provide transparency to the public.
- DOI works closely with local law enforcement to bring swift resolution to DCA licensed practitioners who violate criminal statutes.
- DOI assists DCA boards and bureaus in developing an investigative process to provide transparency to the public.



DEPARTMENT OF CONSUMER AFFAIRS

The Department of Consumer Affairs (DCA) consists of more than 35 boards, bureaus, programs, committees, commissions, and other entities that license more than 2.4 million service providers in more than 255 professions. DCA works with professions throughout the State and DOI to protect licensees from unfair competition and to protect consumers from unlicensed practitioners, including:

- Acupuncture
- Architects
- Barbering and Cosmetology
- Behavioral Science
- Cemetery and Funeral
- Court Reporters
- Geologists and Geophysicists
- Guide Dogs for the Blind
- Occupational Therapy
- Optometry
- Physical Therapy
- Professional Engineers and Land Surveyors
- Registered Nursing
- Respiratory Care
- Security and Investigative Services
- Speech-Language Pathology, Audiology and Hearing Aid Dispenser
- Veterinary Medical
- Vocational Nursing and Psychiatric Technicians

STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS
(800) 952-5210 www.dca.ca.gov